

**TICKET EXCHANGE POLICY**  
**21 GAME SUBSCRIBERS**  
**2010-11 Season**

All Ticket Exchange requests must be made prior to **March 14, 2011**.

**Please review the guidelines below:**

**Live Ticket Exchange Policy:** Exchanging Tickets **Prior** to a Game Being Played

- Tickets can be exchanged for **25 pre-selected games**. 25 eligible exchange games are subject to change at any time at the Bucks discretion. (Please see enclosed insert for list of games)
- You must select a future game at the time of your exchange. Credits will not be put into your account.
- 21 Game Buyers can exchange **6 times** throughout the year, to be selected from the 25 games referenced above. (You will be able to exchange 6 total times for both live and post game exchanges)
- A Maximum of **4 (four) tickets** can be exchanged for any one particular game.
- Season Tickets must be exchanged **48 hours (2 days)** in advance of the game date on the original ticket.
- Only Season Tickets can be exchanged for a future game - tickets already exchanged cannot be exchanged multiple times.
- The Bucks will exchange dollar for dollar when inventory is available. All exchanges are subject to availability and Season Subscribers will be offered lower price inventory when necessary - this is at the Bucks discretion.

**Post Games/Unused Ticket Exchange:** Exchanging Tickets **After** a Game, if Season Tickets went Unused

- Unused tickets can be exchanged for any **Monday - Thursday** game out of the **25 pre-selected games**. 25 eligible exchange games are subject to change at any time at the Bucks discretion. (See insert for list of games)
- 21 Game Buyers can exchange **6 times** throughout the year within these 25 games. (You will be able to exchange 6 total times for both live and post game exchanges)
- A Maximum of **4 (four) tickets** can be exchanged for any one particular game.
- Unused tickets will be exchanged into a similar, or **best available price category**, but not into higher than the \$109 locations.

**How to Exchange Tickets:**

- **Option 1:** Visit bucks.com and print the Season Subscriber Ticket Exchange Form from the Season Ticket Holder page. Mail the tickets you want to exchange along with the completed form to the Bucks Ticket Office. (Address on sheet) Tickets must be mailed one-week prior to game if exchanging ahead of game date.
- **Option 2:** Call or email your personal Bucks Account Representative or the Bucks Ticket Office at 414-227-0500 and mention Season Ticket Exchange. Calls/emails must be made at least 2 days in advance of the game date to exchange prior to game. **You must know the game you want to exchange for at the time you exchange.** Credits will not be put on your account.

**All Exchange requests must be made prior to March 14, 2011.**

If you have any questions, please contact your Personal Bucks Account Representative or the Ticket Office at 414-227-0500. Thank you for your support of the Milwaukee Bucks and we look forward to seeing you this season.

**THANK YOU!**